

Press Release

New version of Amadeus e-Travel Management includes new airline content and eases process of exchanging unused air tickets

- *Unused ticket trader feature to bring substantial cost and efficiency savings for corporations and travel management companies initially in the US*
- *Addition of content from two major carriers Gol and TAM key for corporate travel in Brazil*

Madrid, Spain, 17 September 2008: Amadeus, a leading global technology and distribution partner for the travel and tourism industry, has launched the latest version of its corporate self-booking tool, Amadeus e-Travel Management (v11.2), which includes an unused ticket trader feature and extended carrier content from two key Brazilian airlines, Gol – a low cost carrier - and TAM.

The new unused ticket trader which will initially be made available in the US fully automates the entire process of managing unused air tickets from 26 airlines. This will bring significant cost savings for corporations and productivity efficiencies for travel management companies by making refunding bookings easier and quicker.

The feature allows travellers to easily submit any previously unused domestic and international tickets towards payment of a new reservation and automatically calculates the fare for the new booking, including all applicable refunds, charges and taxes.

By removing the time consuming processes required to manually change tickets, travel management companies will see a considerable reduction in the time needed to re-book a ticket. By cutting out up to 13 steps that a manual ticket exchange process would call for, the travel agent will just need to simply reissue the new ticket. As a result, corporations will benefit from significant cost savings from reduced travel agent charges and full recovery of the value of unused tickets.

Amadeus e-Travel Management v11.2 also brings the addition of two major airlines in Brazil – Gol and TAM – which account for an important share of business travel in the country and in the Latin American region. The availability of low cost carrier Gol and TAM content through the online booking tool will also help corporations expand their global travel programmes and attain successful online booking adoption rates in the region.

Thanks to the flexible and open nature of Amadeus technology and its global network of development centres, Gol and TAM connectivity was driven by the Amadeus Solutions Centre in Sao Paolo, Brazil, incorporating invaluable local knowledge during the process.

“Given the current economic scenario the unused ticket trader in version 11.2 will offer some much-needed cost efficiencies to corporations,” said Frank Palapies, Amadeus’ Head of Global Commercial Operations. “In addition, Amadeus has made the most of its global presence by tapping into its local development centres to deliver direct benefits to corporations’ travel departments worldwide. With this new version, companies with operations in Brazil and Latin America will now have access to essential local air content through Amadeus e-Travel Management.”

- ends -

[Notes to editors](#)

Amadeus is the chosen technology partner for providers, sellers, and buyers of travel. The company provides distribution, IT and point-of-sale solutions to help its customers adapt, grow and succeed in the fast changing travel industry. Customer groups include **travel providers** (airlines, hotels, car rental companies, railway companies, ferry lines, cruise lines, insurance companies and tour operators), **travel sellers** (travel agencies) and **travel buyers** (corporations and travellers). Solutions are grouped in four solution categories – **Distribution & Content, Sales & e-Commerce, Business Management** and **Services & Consulting**.

Solutions for corporations

Amadeus’ vision is to provide next generation travel technology that encourages collaboration amongst all players within the travel industry. To realise this we are investing in a range of technology solutions and components that will allow the seamless integration of content, data and systems whether they are part of Amadeus or whether they are from third party suppliers. Over the next years, Amadeus will expand its unique approach to corporate travel. By providing the technology solutions that span before, during and after all travel steps, the existing online booking tool will evolve beyond trip booking to provide the Total Trip Experience for corporate travellers. The move towards mobile technology is an integral part of the vision of what the travel experience should be.

Amadeus' corporate travel solution, Amadeus eTravel Management, helps corporations manage their global travel programmes more efficiently and cost-effectively. The solution helps business travellers plan, personalise and purchase their trip while remaining compliant with the global travel policy.

Over 1,500 corporations worldwide with more than one million active users utilise Amadeus e-Travel Management to integrate all the elements of their programmes into one intuitive and easy-to-administer solution. Customers include Altría, Cemex, Daimler, Ericsson, Huntsman, Nestlé, Total and Thales.

More information about Amadeus is available at: <http://www.amadeus.com/corporations>

Contact details

Amadeus

Media Relations / Corporate Marketing
tel : +34 91 582 7809
fax : +34 91 582 0188
e-mail : mediarelations@amadeus.com

Financial Dynamics

Oliver Williams
T: +44 (0)20 7269 7294
F: +44 (0)20 7831 8438
E-mail: Amadeus_Media_Centre@fd.com