

# Press Alert

## International arbitration tribunal delivers ruling on IATA-Amadeus ticketing information dispute

**Madrid, Spain, 27 May, 2009:** An International Chamber of Commerce arbitration tribunal has found that IATA's use, in its PaxIS product, of electronic ticketing information transmitted by Amadeus, constitutes a breach of its contractual agreements with Amadeus and also infringes Amadeus' rights under the EU Database Directive.

Accordingly, the Tribunal has ordered IATA not to use any ticketing information transmitted by Amadeus for the purpose of developing, marketing and selling PaxIS, or any other similar reports, or for any purpose, except for the orderly operation of the Billing and Settlement Plans.

This decision fully supports the position that Amadeus has consistently taken, that the conduct of IATA, in using Amadeus' ticketing information in its PaxIS product, infringes Amadeus' rights.

IATA has confirmed that it will take all the necessary steps to exclude any Amadeus ticketing information from its PaxIS product with immediate effect.

Amadeus continues to cooperate with IATA in several areas of benefit to the industry.

- Ends -

### Contact details

Amadeus  
Media Relations / Corporate Marketing  
tel: +34 91 582 0160  
fax : +34 91 582 0188  
e-mail : [mediarelations@amadeus.com](mailto:mediarelations@amadeus.com)