

Press Release

Latest Amadeus e-Travel Management offer enhances self-booking capability

Amadeus offers new flexible faring options and improved administration capabilities

Madrid, Spain, 27 November 2006: Amadeus, a global leader in technology and distribution solutions for the travel and tourism industry, today shared a preview of its enhanced e-Travel Management solution, which will be released in December 2006. The new version – Amadeus e-Travel Management v10.0 – will provide corporations with improved administration features and new flexible faring options designed to help companies balance their global and local travel management needs.

Enhanced faring options

The new version of Amadeus e-Travel Management will allow the display of multiple fares for a single itinerary, whether the traveller makes a 'Search by schedule' or a 'Search by fare'. Both return fares and one-way fares can be displayed at once, making it easier for the traveller to select the best combination of flights that will meet their needs. This feature will also offer the administrator added control by enabling them to pre-determine the different fare types that will be displayed to their travellers.

Helping companies to encourage even more cost savings within their travel programmes, the upgraded solution will also allow users to view fares with the corporation's kickback rebate included for the first time, which will help direct travellers towards booking flights that will lead to potential end year rebates for the company.

Improved efficiency and processes

As a growing number of corporations cite the ability to improve efficiency and processes as one of the most significant benefits of a global travel management programme, v10.0 addresses this issue by providing improved administration features that help travel managers to simplify the booking process. Features include an enhanced display that allows travel managers to view a traveller's status quickly and easily; simplified profile management options giving profile managers a greater flexibility to assign users or travellers to an arranger or approver; and a risk-free way of offering

assistance through the 'Helpdesk' feature, where support staff can view details in a "read only" format.

Jerome Destors, Commercial Director, Amadeus e-Travel said, *"It is essential that technology helps improve efficiency of the booking process. Not all companies want their traveller's itineraries to be driven solely by price. Giving travel managers the flexibility to tailor what their travellers see on their desktop display and to set tight perimeters according to their travel management policies is key. The upgrades we have made to our solution ensure that whilst we have upgraded the functionality of our product, we have ensured that from both an administration and user perspective, it is now even simpler and more user-friendly than ever."*

Time Saving 'e-Concierge' service

Launching in North America, but soon to be rolled out worldwide, the latest version of Amadeus' self-booking solution also provides an *eConcierge* service. This service further enhances the user experience and helps save travellers a considerable amount of time by removing the need for them to access multiple, external websites to obtain information such as visa, restaurant, weather, maps and other data that is often sourced prior to travelling. This gives the traveller dynamic and customisable content in a more convenient and easy to access way.

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Notes to the editors

Amadeus is the chosen technology partner for providers, sellers, and buyers of travel. The company provides distribution, IT and point-of-sale solutions to help its customers adapt, grow and succeed in the fast changing travel industry. Customer groups include **travel providers** (airlines, hotels, car rental companies, railway companies, ferry lines, cruise lines, insurance companies and tour operators), **travel sellers** (travel agencies) and **travel buyers** (corporations and travellers). Solutions are grouped in four solution categories – **Distribution & Content**, **Sales & e-Commerce**, **Business Management** and **Services & Consulting**.

Solutions for corporations

In e-commerce, Amadeus is the global leader in online travel technology and corporate travel management solutions. It services travel agencies in 90 countries, and powers the websites of over 1,000 corporations and more than 70 airlines and hotels. **Amadeus e-Travel Management** is an online travel booking solution to help corporations manage their travel policy more efficiently. Both Amadeus and its partners enable corporations to integrate all the elements of their global travel programmes, into one easy-to-use and easy-to-administrate solution. Customers include Altria, Cemex, Daimler Chrysler, Ericsson, Huntsman, Nestlé, Total, Thales and Siemens.

Amadeus has central sites in Madrid (corporate headquarters & marketing), Nice (development) and Erding (Operations – data processing centre) and regional offices in Miami, Buenos Aires and Bangkok. At market level, Amadeus maintains customer operations in 76 countries covering more than 215 markets.

The company is owned by WAM Acquisition, whose shareholders are BC Partners, Cinven, Air France, Iberia and Lufthansa. Amadeus employs nearly 6,700 employees worldwide, representing 95 nationalities. Amadeus' revenue for the six months year ended 30 June was EUR1,381.6m.

More information about Amadeus is available at: www.amadeus.com

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