



## Press Release

### **Amadeus and Fourth Dimension Software (FDS) partner to provide next-generation technology to tour operators and providers of packaged travel worldwide**

**Madrid, Spain, 1 December, 2009:** Amadeus, a global leader in technology and distribution solutions for the travel and tourism industry, has partnered with Fourth Dimension Software (FDS), a software development and services company for the travel industry, to deliver next-generation technology to the leisure travel industry, available today worldwide. The partnership offers a solution that combines Amadeus and FDS' systems and technologies to tour operators and providers of packaged travel.

FDS' CONTOUR<sup>®</sup> is a complete travel management solution for tour operators and providers of packaged travel, delivering best-in-class capability for inventory management, packaging, reservations, multi-channel distribution and operational (mid-/back-office) business processes. CONTOUR enables tour operators to lower costs by streamlining and reducing manual processes, expand multi-channel distribution, and adapt quickly and easily to changing market conditions with a highly efficient and flexible rules engine. CONTOUR offers deep integration with Amadeus services; tour operators can efficiently access and package scheduled, charter and net-rate flights via Amadeus technology and distribute them across TravelTainment's distribution platforms.

"Amadeus is committed to the industry by partnering and aligning with providers such as FDS to deliver cutting-edge technology to our customers worldwide," says Philippe Chérèque, Executive Vice President, Commercial, Amadeus. "We are extremely pleased to be able to contribute to the success of tour operators and leisure travel providers such as Nouvelles Frontières. Their business processes are very specific and their workflows differ from one player to another. Together with FDS, we will offer them the highest service levels and reliability, helping them to continuously adapt to the industry and market changes."



Once implemented, CONTOUR can be interfaced to Amadeus Web Services to easily source flights in a streamlined process; to Amadeus Master Pricer, the low fare search tool, which will enable tour operators to add the cheapest and most relevant flight component to the holiday package they create; and to TravelTainment's multi-channel distribution front-ends – part of the Amadeus Leisure Group Portfolio -- on which the largest European online travel websites and travel agencies are booking holidays.

“By successfully implementing CONTOUR on schedule across multiple business lines at one of Europe's largest and most sophisticated tour operators, we have demonstrated both the strength of our technology and our service-level commitment to our customers. Nouvelles Frontières has realized significant efficiencies, expanded its distribution and adapted its business model to changing market conditions through the deployment of CONTOUR,” said Ilya Pavolotsky, President & CEO, Fourth Dimension Software. “We are extremely pleased to partner with Amadeus, a global leader and innovator in technology for the travel industry, to offer a joint solution that can empower tour operators' success worldwide.”

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#### Notes to the editors:

##### **About Amadeus**

Amadeus is the chosen technology partner for providers, sellers, and buyers of travel. The company provides distribution, IT and point-of-sale solutions to help its customers adapt, grow and succeed in the fast-changing travel industry. Customer groups include travel providers (airlines, hotels, car rental companies, railway companies, ferry lines, cruise lines, insurance companies and tour operators), travel sellers (travel agencies) and travel buyers (corporations and travelers). Solutions are grouped in four solution categories – Distribution & Content, Sales & e-Commerce, Business Management and Services & Consulting.

Amadeus has central sites in Madrid (corporate headquarters & marketing), Nice (development) and Erding (Operations – data processing centre) and regional offices in Miami, Buenos Aires, Bangkok and Dubai. At market level, Amadeus maintains customer operations through 71 local Amadeus Commercial Organisations covering 219 markets.

The company is majority owned by WAM Acquisition, whose shareholders are BC Partners, Cinven, Air France, Iberia and Lufthansa. Amadeus employs over 8,900 employees worldwide, representing 105 nationalities. More information about Amadeus is available at: [www.amadeus.com](http://www.amadeus.com).



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### **About Fourth Dimension Software**

Fourth Dimension Software (FDS) is a leading provider of technology solutions to the global tour and packaged travel industry. FDS delivers CONTOUR®, the complete leisure travel management and distribution solution for tour operators and sellers of packaged travel. CONTOUR enables travel enterprises to take advantage of sophisticated reservations and inventory management of complex travel products, dynamic packaging, call center and online travel distribution, and comprehensive business automation. FDS is privately held and based in Redwood Shores, Calif. Additional information is available at [www.4ds.com](http://www.4ds.com).

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