



Press Release

Austrian and Amadeus sign long-term full content Agreement

- *The agreement guarantees agents access to the full range of Austrian Airlines' content through Amadeus with no surcharge*
- *New contract runs until the end of 2014*

Madrid, Spain and Vienna, Austria, 05 February 2010. Austrian Airlines and Amadeus have signed a long-term "Full Content" agreement. The contract runs until the end of 2014. As of 1 March 2010, travel agencies worldwide will have guaranteed access to the full range of Austrian Airlines fares and inventory through Amadeus, with no surcharge.

The agreement ensures that Austrian Airlines' schedules, fares, last seat availability and associated inventory available through Amadeus will be the same and under the same conditions as in all other direct or indirect sales channels, distribution systems or websites worldwide. Amadeus is one of the most important distribution partners of Austrian Airlines.

Christina Debbah, Vice President Global Sales & Distribution, said the following: "With this new agreement, Austrian Airlines will have competitive and cost effective distribution by using Amadeus as a partner both in Austria and in our international markets."

"This is an important step in our strategy to secure sustainable and long-term content agreements with leading airlines worldwide," commented Philippe Chèreque, Executive Vice President, Commercial, Amadeus. "We are very pleased with this agreement as it recognises the crucial importance that long term content agreements bring to airline and travel agency partners alike."



Note to the editors

Amadeus is the chosen technology partner for providers, sellers, and buyers of travel. The company provides distribution, IT and point-of-sale solutions to help its customers adapt, grow and succeed in the fast changing travel industry. Customer groups include **travel providers** (airlines, hotels, car rental companies, railway companies, ferry lines, cruise lines, insurance companies and tour operators), **travel sellers** (travel agencies) and **travel buyers** (corporations and travellers). Solutions are grouped in four solution categories – **Distribution & Content, Sales & e-Commerce, Business Management** and **Services & Consulting**.

Amadeus has central sites in Madrid (corporate headquarters & marketing), Nice (development) and Erding (Operations – data processing centre) and regional offices in Miami, Buenos Aires, Bangkok and Dubai. At market level, Amadeus maintains customer operations through 71 local Amadeus Commercial Organisations covering 219 markets.

The company is majority owned by WAM Acquisition, whose shareholders are BC Partners, Cinven, Air France, Iberia and Lufthansa. Amadeus employs over 8,900 employees worldwide, representing 123 nationalities.

More information about Amadeus is available at: <http://www.amadeus.com>

About Austrian Airlines

Austrian Airlines is Austria's largest carrier and offers a global route network of 120 destinations. In Central and Eastern Europe, the route network is particularly dense: With 45 destinations Austrian Airlines is the market leader throughout the region. Thanks to its favourable geographical location at the heart of Europe, the company's hub at Vienna International Airport is the ideal gateway between East and West. Austrian Airlines is part of the Lufthansa Group, Europe's largest airline group, and a member of the Star Alliance, the first global alliance of international airlines.

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